



HAUSORDNUNG

Residence dei Due Porti - Sanremo (IM) - Liguria

- Der Guest is obliged to treat the Apartment and its contents carefully. The Management reserves the right to inspect the Apartment before departure. Any damaged or missing items must be reported immediately. These items will be charged at the self-catering price. The Apartment must be left in the same condition in which it was received. Guests are asked to behave respectfully and not create noise or disturbance for other guests. Please avoid, for example, raised voices, high-heeled shoes, the sound of the television and the rearrangement of interior items.
 - It is prohibited to hang laundry outside the terrace. It is also prohibited to iron on the table; for this purpose, an ironing board must be used.
 - The **Kochplatten** may only be used according to the instructions provided.
 - The **Spiele** on the terrace in the first floor are available to all children of the guest. Children must be supervised by an adult during play. The use of these games without a supervisor is strictly prohibited.
- The Management is not liable for the use of these games and transfers the responsibility for their correct use and adherence to safety regulations to the accompanying persons. Corresponding signs were placed next to the games.
- The Management is not liable for any damage or value items found in the Apartments, rooms or common areas; it is also not liable for items stored in vehicles.
 - During opening hours, a **Depot service** is available for valuable items. These items are insured.
 - In the residence, animals are prohibited (unless tolerated under the condition that they do not disturb).
 - The Apartment must be returned to the Management on the day of departure at 10:00. We would like to remind you that during your stay, the kitchen and cutlery will not be cleaned, but only after departure. The kitchen must be left in the same condition in which it was found. Should this not be the case, a cleaning fee of € 30,00 will be charged.
 - The **Mitnahme** of a dog must be declared at the time of booking. The Management reserves the right to refuse dogs. In the apartment building, only small dogs - up to a maximum of 6 kg - are allowed, with a surcharge of € 30,00. Only one dog per Apartment is allowed. Dogs should not be left alone in the Apartment and should not disturb other guests.
 - The amounts for reserved stays are also due in the event of an early departure.
 - The **Portierdienst** is available from 20:00 to 24:00 and from 06:00 to 08:00. Higher force is excluded.
 - The **Sekretariat** is available from 08:00 to 20:00.